

The Commission for Case Manager Certification Reference List for the CCM® Exam

***DISCLAIMER (as noted on www.ccmcertification.org)**

The Suggested Reference List has been compiled by Subject Matter Experts in the field of case management and based on published literature directly or indirectly related to case management practice. Specific criteria used in the selection of these references include current references with wide circulation and availability, credibility in the field of case management, peer review, evidence-based, and use for exam item writing. Please note that the items used in the certification exam may not always reflect this specific list of references. CCMC suggests that candidates for the CCM exam be familiar with these references and others relevant to case management practice. The list is not meant to be exhaustive; rather, it may be a helpful guide in preparing for the exam. Reading the references alone does not substitute for the knowledge, skills, and abilities one must demonstrate as a minimally competent professional through passing the CCM exam.

Update: July 25, 2013
Update: October 4, 2013
Update: April 29, 2014
Update: May 27, 2014
Update: March 18, 2015
Update: April 14, 2015
Update: May 5, 2015
Update: May 19, 2017
Update: June 9, 2017
Update: November 22, 2017
Update: February 6, 2018
Update: June 11, 2018
Update: December 21, 2018
Update: May 2, 2019
Update: October 28, 2022
Update: January 20, 2023
Update: June 11, 2025

Apuna-Grummer, Dorajane and Howland, Wendie
A Core Curriculum for Nurse Life Care Planning
2013
Publisher: iUNIVERSE LLC

Arloski, Michael
Masterful Health and Wellness Coaching
2021

Association of Rehabilitation Nurses
The Specialty Practice of Rehabilitation Nursing: A Core Curriculum
2020 (8th edition)
Publisher: ARN

Boltz, M, Capezuti, E, Fulmer, T and Zwicker, D
Evidence-Based Geriatric Nursing Protocols for Best Practice
2020 (6th Edition)
Publisher: Springer Publishing Company

CCMC Code of Professional Conduct, Adopted 2015 (also available online)

Cesta, Toni, G. and Tahan, Hussein, M.
The Case Manager's Survival Guide: Winning Strategies In The New Healthcare Environment
2016 (3rd Edition)
Publisher: DEStech Publications, Inc.

CMSA Standards of Practice, Updated 2022 (also available online)

Committee on Data Standards for Patient Safety
Patient Safety: Achieving a New Standard for Care 2003
Publisher: The National Academies Press

Committee on Identifying and Preventing Medication Errors
Preventing Medication Errors: Quality Chasm Series 2013
Publisher: The National Academies Press

Committee on Quality of Health Care in America, Institute of Medicine
Crossing the Quality Chasm: A New Health System for the 21st Century 2020 (1st Edition)
Publisher: National Academy Press

Committee on Quality of Health Care in America, Institute of Medicine
To Err Is Human: Building a Safer Health System
2000 (1st Edition)
Publisher: National Academy Press

Cress, C.
Handbook of Geriatric Care Management
2015 (4th Edition)
Publisher: Kevin Sullivan – Jones Bartlett Learning

DeJong, P., and Berg, I. K.
Interviewing for Solutions
2012 (4th edition)
Publisher: Brooks/Cole Cengage Learning

Dlugacz, Yosef D.
Introduction to Health Care Quality: Theory, Methods, and Tools
2016 (1st Edition) Publisher:
Jossey-Bass

Duncan, I. G.
Managing and Evaluating Healthcare Intervention Programs
2014 (2nd Edition)
Publisher: ACTEX Publications, Inc.

Eack, S., Anderson, C., and Greeno, C.
Mental Health Case Management: A Practical Guide
2012 (1st Edition)
Publisher: SAGE Publications

Falvo, D. R. and Holland, Beverley, E.
Medical and Psychosocial Aspects of Chronic Illness and Disability
2017 (6th Edition)
Publisher: Kevin Sullivan – Jones & Bartlett Learning

Fink Samnick, Ellen
The Ethical Case Manager: Tools and Tactics
2023 (1st Edition)
Publisher: EFS Supervision Strategies

Harris, Dean M.
Contemporary Issues in Healthcare Law & Ethics
2014 (4th Edition)
Publisher: Health Administration Press, Chicago, Ill

Hepworth, D., Rooney, R., Rooney, G., Strom-Gottfried, K., and Larsen, J.
Empowerment Series: Direct Social Work Practice
2022 (11th Edition)
Publisher: Brooks/Cole Cengage Learning

Huang, Xiaolin (Editor), Xia, Wenguang (Editor), Zheng, Chanjuan (Translator)
Rehabilitation from COVID-19: An Integrated Traditional Chinese and Western Medicine Protocol
2021 (First Edition) Published by
CRC Press

Huber, D.
Leadership and Nursing Care Management
2021 (7th Edition) Publisher: Elsevier Saunders

Issel, Michele, L and Wells, Rebecca
Health Program Planning and Evaluation: A Practical, Systematic Approach for Community Health
2017 (4th Edition)
Jones & Bartlett Learning

Jane Williams, Lin Perry, Caroline Watkins
Stroke Nursing
2019 (2nd edition)

Kopera-Frye, Karen
Health Literacy Among Older Adults
2016 (1st Edition)
Publisher: Springer Publishing Company, New York

Marini, I & Stebnicki, MA
The Psychological and Social Impact of Illness & Disability
2017 (7th Edition)
Publisher: Springer Publishing Company, LLC

Mauk, K.
Gerontological Nursing: Competencies for Care
2017 (4th ed.)
Publisher: Jones & Bartlett.

Marini, I and Stebnicki, MA
The Psychological and Social Impact of Illness & Disability
2017 (7th edition)
Publisher: Springer Publishing Company

Miller, W. R., and Rollnick, S.
Motivational Interviewing: Helping People Change
2012 (3rd Edition)
Publisher: Guildford Press, Inc. – A division of Guildford Publications

Moore, M., and Tschannen-Moran, B.
Coaching Psychology Manual
2015 (2nd Edition)
Publisher: Wolters Kluwer Health – Lippincott Williams & Wilkins

Morrison, Eileen E.
Health Care Ethics: Critical Issues for the 21st Century
2018 (4th Edition)
Publisher: Jones & Bartlett Learning

Nash, David B. Fabius, Raymond J; Skoufalos, Alexis; Clarke, Janice L.; Horowitz, Melissa R.
Population Health: Creating a Culture of Wellness
2019 (3rd Edition)
Publisher: Jones & Bartlett Learning

Nies, M., and McEwen, M.
Community/Public Health Nursing: Promoting the Health of Populations
2022 (7th Edition)
Publisher: Deborah L. Vogel – Elsevier Sanders

Niles, Nancy J.
Basics of The US Healthcare System
2019 (4th edition) Publisher: Jones & Bartlett

O'Hanlon, Shane & Smith, Marie
A Comprehensive Guide to Rehabilitation of the Older Patient
2020 (4th edition)
Publisher: Elsevier Publications.

Osborne, H.
Health Literacy from A to Z: Practical Ways to Communicate Your Health Message
2022 (3rd Edition)
Publisher: David D. Cella – Jones & Bartlett Learning

Parnell, Terri Ann
Health Literacy in Nursing: Providing Person-Centered Care
2014 (1st Edition)
Publisher: Springer Publishing Company

Perry Black, B.
Professional Nursing: Concepts and Challenges
2022 (10th Edition)
Publisher: Jeffrey Patterson – Elsevier Sanders

Platz, Thomas

Clinical Pathways in Stroke Rehabilitation: Evidence-based Clinical Practice Recommendations

2021 (1st Edition)

Publisher: Springer Cham

Powell, S. K. and Tahan, H

Case Management: A Practical Guide for Education and Practice

2018 (4th Edition)

Publisher: Lippincott Williams & Wilkins.

Ransom, E., Joshi, M., Nash, D., and Ransom, S.

The Healthcare Quality Book: Vision, Strategy, and Tools

2022 (5th Edition)

Publisher: HAP – Health Administration Press

Rapp, C., and Goscha, R.

The Strengths Model: A Recovery-Oriented Approach to Mental Health Services

2011 (3rd Edition)

Publisher: Oxford University Press, Inc.

Roger G. Kathol, Rachel L. Andrew, Michelle Squire and Peter J. Dehne

The Integrated Case Management Manual - Value based Assistance to Complex Medical and Behavior Health Benefits

2018 (2nd Edition)

Shi, L., and Singh, D. A.

Delivering Health Care in America: A Systems Approach

2021 (8th Edition)

Publisher: Michael Brown – Jones & Bartlett Learning

Shi, L., and Singh, D. A.

Essentials of the U.S. Health Care System

2018 (5th Edition)

Publisher: Michael Brown – Jones & Bartlett Learning

Sultz, H. A., and Young, K. M

Health Care USA: Understanding Its Organization and Delivery

2022 (10th Edition)

Summers, N.

Fundamentals of Case Management Practice: Skills for the Human Services

2015 (5th Edition)

Publisher: Linda Schreiber – Ganster, Brooks/Cole Cengage Learning

Tahan, Hussein M. and Treiger, Teresa M.

CMSA Core Curriculum for Case Management

2016 (3rd Edition)

Publisher: Wolters Kluwer Health – Lippincott Williams & Wilkins

Treiger, Teresa M and Fink-Samnicks, Ellen
Collaborate for Professional Case Management-A Universal Competency-Based Paradigm
2015 (1st Edition)
Publisher: Wolters Kluwer

Wachter, Robert M.; Gupta, Kiran
Understanding Patient Safety 2017 (3rd Edition)
Publisher: McGraw-Hill Education

Weed, Roger, O. and Berens, D.E.
Life Care Planning and Case Management Handbook
2018 (4th Edition)
Publisher: CRC Press – Taylor & Francis Group

ONLINE RESOURCES:

Case Management Body of Knowledge
<http://www.cmbodyofknowledge.com/home>

CCMC Code of Professional Conduct , Adopted 2015
<https://ccmc certification.org/about-ccmc/code-professional-conduct>

U.S.National Library of Medicine
<http://www.nlm.nih.gov>

MedLinePlus
<http://www.nlm.nih.gov/medlineplus>

The Gerontological Society of America
<https://www.geron.org/>

Gerontological Advanced Practice Nurses Association (GAPNA)
<https://www.gapna.org/publications/official-journal-gapna>

healthfinder.gov
<https://odphp.health.gov/myhealthfinder/doctor-visits/doctor-visits/find-and-access-preventive-services#the-basics-tab>

The Official U.S. Government Site for Medicare
<https://www.medicare.gov/>

U.S. Department of Health and Human Services, Administration for Community Living
<https://www.acl.gov/>

Hartford Institute for Geriatric Nursing

<https://hign.org/>

National Institute on Aging

<https://www.nia.nih.gov/>

Academy of Certified Case Managers-

<http://academyccm.org/>

Case Management Society of America (CMSA)-

<http://www.cmsa.org/>

International Association of Rehabilitation Professionals (IARP)

<https://rehabpro.org/>

Utilization Review Accreditation Commission

<https://www.urac.org/>

Federal government website managed and paid for by the U.S. Centers for Medicare & Medicaid Services

<https://www.medicaid.gov/medicaid>

The Joint Commission

<https://www.jointcommission.org/>

HEDIS® & Performance Measurement

<http://www.ncqa.org/hedis-quality-measurement>

Agency for Healthcare Research and Quality

<https://www.ahrq.gov/>

Centers for Disease Control and Prevention

<https://www.cdc.gov/>

U.S. Centers for Medicare & Medicaid Services

<https://www.cms.gov/>

Kaiser Family Foundation

<http://www.kff.org/>

CMSA_Standards of Practice for Case Management

<http://www.cmsa.org/portals/0/pdf/memberonly/StandardsOfPractice.pdf>

National Institutes of Health

<https://www.nih.gov/>

World Health Organization

<http://www.who.int/en/>

American Rehabilitation Counseling Association

<http://www.arcaweb.org/>

Mayo Foundation for Medical Education and Research (MFMER).

<http://www.mayoclinic.org/medical-professionals>