The Commission for Case Manager Certification
Reference List for the CCM® Exam

*DISCLAIMER (as noted on www.ccmcertification.org)
The Suggested Reference List has been compiled by Subject Matter Experts in the field of case management and based on published literature directly or indirectly related to case management practice. Specific criteria used in the selection of these references include current references with wide circulation and availability, credibility in the field of case management, peer review, evidence-based, and use for exam item writing. Please note that the items used in the certification exam may not always reflect this specific list of references. CCMC suggests that candidates for the CCM exam be familiar with these references and others relevant to case management practice. The list is not meant to be exhaustive; rather, it may be a helpful guide in preparing for the exam. Reading the references alone does not substitute for the knowledge, skills, and abilities one must demonstrate as a minimally competent professional through passing the CCM exam.

Update: July 25, 2013
Update: October 4, 2013
Update: April 29, 2014
Update: May 27, 2014
Update: March 18, 2015
Update: April 14, 2015
Update: May 5, 2015
Update: May 19, 2017
Update: June 9, 2017
Update: November 22, 2017
Update: February 6, 2018
Update: June 11, 2018
Update: December 21, 2018
Update: May 2, 2019
Update: October 28, 2022
Update: January 20, 2023
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A Core Curriculum for Nurse Life Care Planning
2013
Publisher: iUNIVERSE LLC

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Masterful Health and Wellness Coaching
2021
Psychosocial Aspects

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2014 (2nd Edition)
Publisher: Whole Person Associates, Inc.
Psychosocial Aspects

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The Specialty Practice of Rehabilitation Nursing: A Core Curriculum
2020 (8th edition)
Publisher: ARN
Principles of Practice/ Rehabilitation

91. Boltz, M, Capezuti, E, Fulmer, T and Zwicker, D
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Publisher: Springer Publishing Company

Medical, Psychosocial, and Vocational Aspects of Disability
Publisher: Elliott & Fitzpatrick, Inc.
Psychosocial Aspects and Rehabilitation

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The Case Manager’s Survival Guide: Winning Strategies In The New Healthcare Environment
2016 (3rd Edition)
Publisher: DEStech Publications, Inc.
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   **Patient Safety: Achieving a New Standard for Care**
   2003
   Publisher: The National Academies Press
   Principles of Practice

60. Committee on Identifying and Preventing Medication Errors
   **Preventing Medication Errors: Quality Chasm Series**
   2013
   Publisher: The National Academies Press
   Principles of Practice and Healthcare Management and Delivery

16. Committee on Quality of Health Care in America, Institute of Medicine
   **Crossing the Quality Chasm: A New Health System for the 21st Century**
   2020 (1st Edition)
   Publisher: National Academy Press
   Principles of Practice and Healthcare Management and Delivery

79. Committee on Quality of Health Care in America, Institute of Medicine
   **To Err Is Human: Building a Safer Health System**
   2000 (1st Edition)
   Publisher: National Academy Press
   Principles of Practice and Healthcare Management and Delivery

31. Cress, C.
   **Handbook of Geriatric Care Management**
   Publisher: Kevin Sullivan – Jones Bartlett Learning
   Principles of Practice, Healthcare Management and Delivery and Psychosocial Aspects

40. DeJong, P., and Berg, I. K.
   **Interviewing for Solutions**
   2012 (4th Edition)
   Publisher: Brooks/Cole Cengage Learning
   Psychosocial Aspects and Case Management Concepts

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   **Introduction to Health Care Quality: Theory, Methods, and Tools**
   2016 (1st Edition)
   Publisher: Jossey-Bass
46. Duncan, I. G.  
**Managing and Evaluating Healthcare Intervention Programs**  
2014 (2nd Edition)  
Publisher: ACTEX Publications, Inc.  
Healthcare Management and Delivery, Case Management Concepts, Psychosocial Aspects, Healthcare Reimbursement and Principles of Practice

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**Mental Health Case Management: A Practical Guide**  
2012 (1st Edition)  
Publisher: SAGE Publications  
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2017 (6th Edition)  
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**The Vocational Assessor Handbook**  
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Publisher: Kogan Page LTD, London  
Rehabilitation

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Publisher: Health Administration Press, Chicago, Ill

**Empowerment Series: Direct Social Work Practice**  
2022 (11th Edition)  
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Case Management Concepts

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**Rehabilitation from COVID-19: An Integrated Traditional Chinese and Western Medicine Protocol**  
2021 (First Edition)  
Published by CRC Press  
Rehabilitation
42. Huber, D.
**Leadership and Nursing Care Management**
2021 (7th Edition)
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**The Vocational Assessor Handbook**
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**Health Program Planning and Evaluation: A Practical, Systematic Approach for Community Health**
Jones & Bartlett Learning

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**Stroke Nursing**
2019 (2nd edition)
*Rehabilitation*

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**Essentials of Managed Health Care**
2012 (6th Edition)
Publisher: Michael Brown – Jones & Bartlett Learning
*Healthcare Management and Delivery*

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**Health Literacy Among Older Adults**
2016 (1st Edition)
Publisher: Springer Publishing Company, New York

73. Marini, I & Stebnicki, MA
**The Psychological and Social Impact of Illness & Disability**
2017 (7th Edition)
Publisher: Springer Publishing Company, LLC
*Psychosocial Aspects*

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**Gerontological Nursing: Competencies for Care**
2017 (4th ed.)
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Health Care Ethics: Critical Issues for the 21st Century
Publisher: Jones & Bartlett Learning

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Population Health: Creating a Culture of Wellness
2019 (3rd Edition)
Publisher: Jones & Bartlett Learning

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2022 (7th Edition)
Publisher: Deborah L. Vogel – Elsevier Sanders
Psychosocial Aspects/ Healthcare Management and Delivery

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2019 (4th edition) Publisher: Jones & Bartlett
(Principles of Practice)

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2022 (4th edition)
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Publisher: David D. Cella – Jones & Bartlett Learning  
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**Health Literacy in Nursing: Providing Person-Centered Care**  
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Publisher: Springer Publishing Company

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Publisher: Jeffrey Patterson – Elsevier Sanders  
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Publisher: HAP – Health Administration Press  
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2015 (1st Edition)  
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*Understanding Patient Safety*  
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Publisher: McGraw-Hill Education

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*Life Care Planning and Case Management Handbook*  
Publisher: CRC Press – Taylor & Francis Group  
*Case Management Concepts*

**ONLINE RESOURCES:**

Case Management Body of Knowledge  
The Joint Commission
https://www.jointcommission.org/

HEDIS® & Performance Measurement
http://www.ncqa.org/hedis-quality-measurement

Agency for Healthcare Research and Quality
https://www.ahrq.gov/

Centers for Disease Control and Prevention
https://www.cdc.gov/

U.S. Centers for Medicare & Medicaid Services
https://www.cms.gov/

Kaiser Family Foundation
http://www.kff.org/

CMSA Standards of Practice for Case Management

National Institutes of Health
https://www.nih.gov/

World Health Organization
http://www.who.int/en/

American Rehabilitation Counseling Association
http://www.arcaweb.org/

Mayo Foundation for Medical Education and Research (MFMER).
http://www.mayoclinic.org/medical-professionals