



Commission for Case Manager Certification

Dear

We have an important update regarding the Certified Case Manager (CCM®) exam, which may impact your case managers who were planning to sit for the August exam.

This change is due to the Commission's transition to a new test administration vendor and impacts both test center and remote-proctored exams and is intended to improve the entire testing experience. We know that this may be surprising news, but we assure you that this change will ultimately benefit your employees by providing additional time to study and prepare for the exam.

The Commission is currently working to finalize test administration details with the new vendor and will provide more information as soon as possible. Scheduling for the new testing dates, which will not occur until at least mid-September, will likely not be available until mid-August. The Commission will send a follow-up communication regarding scheduling exam appointments to all those effected as soon as information is available.

We understand that this may cause some disruption to your employees' schedules and professional development plans. The decision to postpone the exam was not made lightly, and we are working diligently to minimize any inconvenience caused by this delay.

We understand the importance of this certification to your employees and their professional growth. Should you have any questions or require additional information, please do not hesitate to contact the Commission at ccmchq@ccmcertification.org.

Thank you in advance for your understanding, cooperation, and ongoing commitment to professional certification for your employees.

Sincerely,

The Commission